



BTnet Express at Home

Work from home with a dedicated internet connection you can rely on

The future of homeworking

Homeworking is a big part of our lives, especially now. Making it more important than ever to have the right tools for the job. And that starts with internet you can rely on.

BTnet Express at Home is a leased line internet connection, which means it's dedicated to you. You won't share it with anyone else. So you won't slow down, even when your family is streaming films, downloading music or having a gaming marathon. It stays fast, reliable and secure. Just like in the office.



Take control of remote working

A dedicated connection

BTnet is a leased line that's dedicated to your business at home. It's uncontended, which means that you don't share it with anyone else. So there's no need to worry about busy periods, no matter what you're doing. It's reliability you can always count on.

Symmetrical speeds

You get the same upload and download speeds of up to 100Mbps. And because it's truly unlimited, you can use it as much as you like. So it's easy to hold virtual meetings and send huge files.

Service you can rely on

BTnet is backed up by a market-leading 100% availability Service Level Agreement, so we're confident it won't let you down. But in the rare event that something does go wrong, our UK-based support team is there for you 24/7, and we'll do everything we can to get you back up and running within five hours.



Great for voice, video and cloud

Stay up to speed with our guaranteed low latency service (under 20ms in the UK). We also provide Quality of Service (QoS) prioritisation for BT SIP and voice services across our platform. So if you're making business voice calls or video conferencing, your connection won't be a problem.

Our BTnet platform also works brilliantly with a range of cloud service providers, with direct private peering relationships – such as Office 365, Amazon Web Services and Limelight. It means traffic stays fast and reliable as it doesn't need to pass over the public internet. So it'll feel like you're still in the office.

Protect your business

For a little extra a month, you can add BTnet Security. With a firewall, anti-malware protection, content filtering and intrusion detection and prevention, you'll be in safe hands. We also continuously update your service against new cyber-threats, to keep you one step ahead.





Easy installation and free connection

There's no waiting around to get up and running. Our BTnet Express GEA (Generic Ethernet Access) uses existing cabling where possible, speeding up your set-up time. Plus, we offer free connections for three and five-year services so there's no upfront costs to worry about.

Simple plug-and-play connectivity

Take your home office to the next level with our Cisco Meraki router. It comes with integrated wi-fi and plenty of LAN ports for your PC, printer and more. It's plug-and-play out of the box, making it easy to get started right away without any specialist IT knowledge. You can track your usage through the BTnet User Portal and, if you want to make any changes, our BTnet support teams are ready to assist.

How to get in touch

To find out more about BTnet Express at Home contact
HM Network on 03333444190
email info@hm-network.com
or visit hm-network.link/authorised-bt-partner



Authorised
partner of



Terms and conditions

All information in this brochure is for illustrative purposes only and may be subject to change without notice. BTnet Express at Home is available for validated residences only and subject to survey and acceptance tests. It also depends on coverage for our BTnet Express GEA access option, which may vary across the UK. The service may be withdrawn without notice from new orders.

The minimum period of service applies. All connections are subject to survey and availability checks. Full terms and conditions and Service Level Agreements (SLAs) can be found under the BTnet Leased Line heading at business.bt.com/terms, under the Broadband and Internet dropdown.

Offices Worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2020. Registered office: 81 Newgate Street, London EC1A 7AJ. Registered in England No. 1800000.

July 2020